

# STATE OF SUPPLY CHAIN SUSTAINABILITY 2021

Insights on Covid-19 and Supply Chain Sustainability



# 82%

of respondents said their firm's commitment to Supply Chain Sustainability (SCS) has either **stayed the same or increased.**

Question: *Since the start of Covid-19 my firm's **commitment** to supply chain sustainability has...* n = 1557 (2020 survey)

# STATE OF SUPPLY CHAIN SUSTAINABILITY 2021

Insights on Covid-19 and Supply Chain Sustainability



“In 2021, sustainability issues were rated by our customers as the **second-highest concern after capacity.**”



*Rachel Schwalbach, Vice President, ESG, C.H. Robinson*

# STATE OF SUPPLY CHAIN SUSTAINABILITY 2021

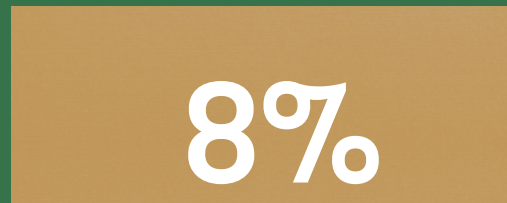
Insights on Covid-19 and Supply Chain Sustainability



Medium and small firms were nearly **twice as likely** as large and very large firms to scale back on supply chain sustainability commitments.



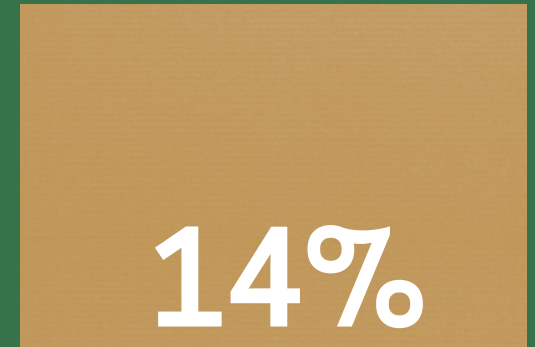
Very large: 10,000+ employees



Large: 1,000 to 9,999 employees



Medium: 100 to 999 employees



Small: 1 to 99 employees

Percentage of respondents who reported that their companies scaled back on commitments to supply chain sustainability during Covid-19, n = 1550 (2020 survey)

# STATE OF SUPPLY CHAIN SUSTAINABILITY 2021

Insights on Covid-19 and Supply Chain Sustainability



“When things shut down in China because of Covid-19, that slowed us down in terms of addressing our 2020 audit completion goals, but the **impact** on the sustainability movement overall **was limited.**”



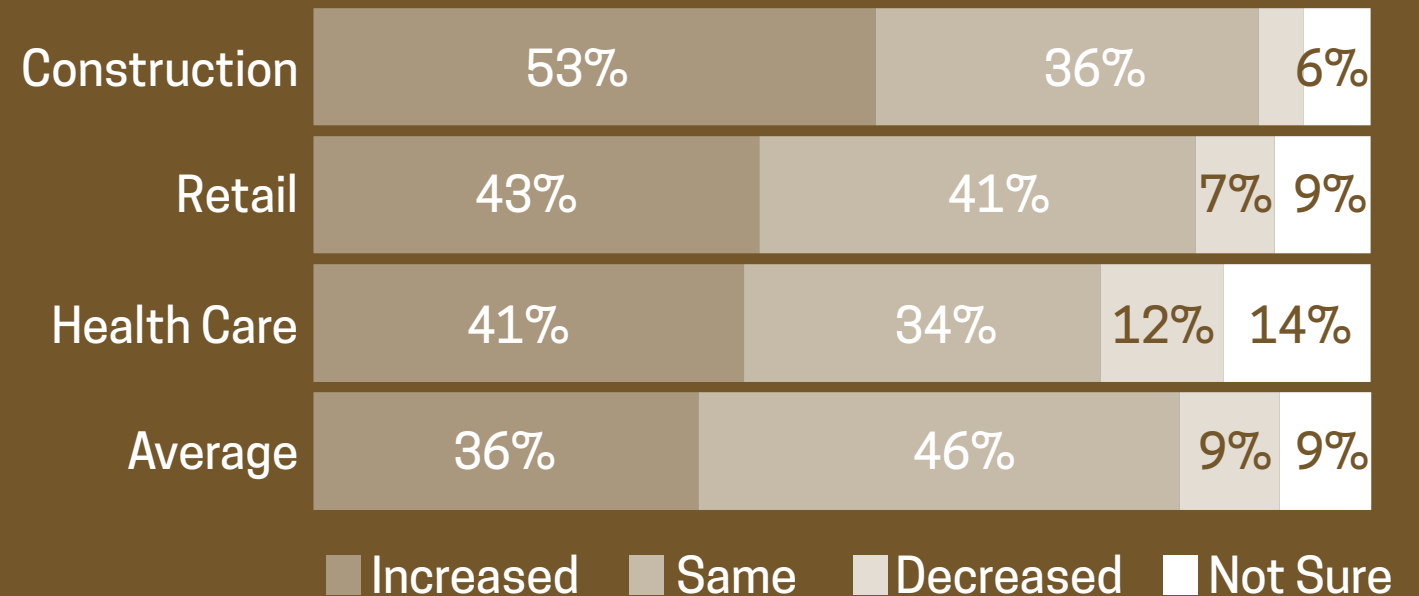
*Adam J. Schafer, Director of Supply Chain Responsibility, Intel*

# STATE OF SUPPLY CHAIN SUSTAINABILITY 2021

Insights on Covid-19 and Supply Chain Sustainability (SCS)



The top 3 (of 11) industries with respondents citing the greatest increase in commitment to SCS since the start of Covid-19.



Question: *Since the start of Covid-19, my firm's commitment to supply chain sustainability has: Increased, Decreased, Stayed about the same, Not sure.* n = 1557 (2020 survey)

# STATE OF SUPPLY CHAIN SUSTAINABILITY 2021

Insights on Covid-19 and Supply Chain Sustainability



“We remain focused on strengthening business resilience, advocating for climate action, and reducing emissions in our operations.”



*Ella Chan, Vice President of Business Initiatives, Sam's Club*

# STATE OF SUPPLY CHAIN SUSTAINABILITY 2021

Insights on Covid-19 and Supply Chain Sustainability



*For firms investing financial and human resources in supply chain sustainability, three social issues saw the largest investment increase from 2019 to 2020.*

**Human rights protections**

**Worker welfare and safety**

**Supplier diversity, equity, and inclusion**

n = 2171 (2019 & 2020 surveys)